



March 12, 2020

## COVID-19

The Department continues to monitor the COVID-19 situation and is aware that it could impact your operations, staff, and customers.

The Department strives to put safety first. In an effort to promote safety for both your staff and the Department's staff, the Department will begin **minimizing on-site mortgage examinations** during this time. **Mortgage examinations will be conducted off-site to the extent possible.**

Additional information will be provided, as deemed necessary.

The following websites are resources that you and your company may find helpful in your pandemic planning activities:

Texas Department of State Health Services (DSHS)  
<https://dshs.texas.gov/coronavirus>

Centers for Disease Control (CDC)  
<https://www.cdc.gov/coronavirus/2019-ncov/index.html>

World Health Organization (WHO)  
<https://www.who.int/>

U.S. Department of Labor: Occupational Safety and Health Administration (OSHA)  
[https://www.osha.gov/Publications/influenza\\_pandemic.html](https://www.osha.gov/Publications/influenza_pandemic.html)

U.S. Department of State  
<https://travel.state.gov/content/travel/en/traveladvisories/traveladvisories.html/>

U.S. Department of Veterans Affairs (VA)  
<https://www.publichealth.va.gov/flu/pandemic/>

U.S. Department of Health and Human Services (DHHS)  
<http://www.dhhs.gov/nvpo/pandemics/index.html>

The information contained in this email is available on SML's website at [www.sml.texas.gov](http://www.sml.texas.gov)

**Please disseminate this information, as you deem appropriate.**

Caroline C. Jones

Commissioner